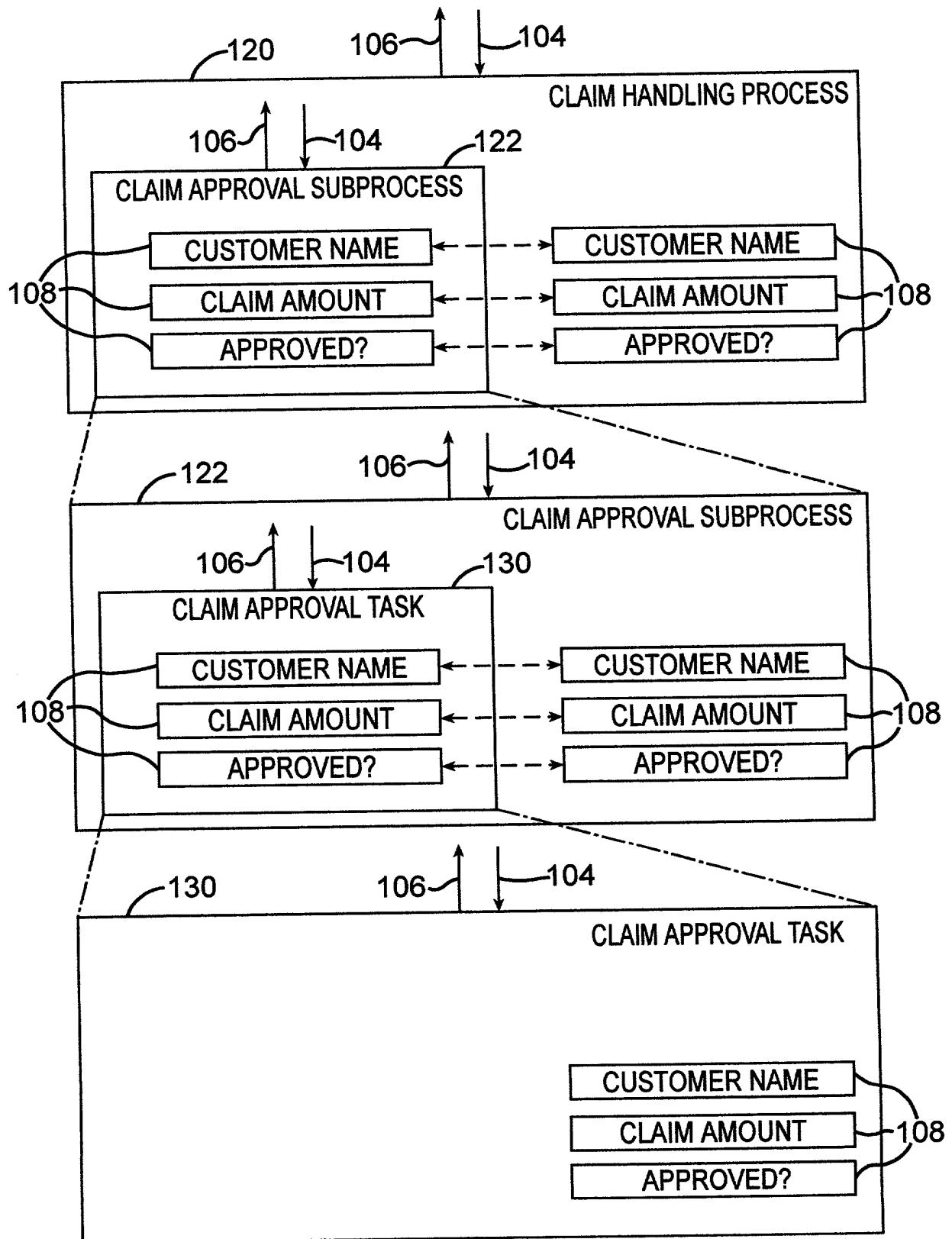
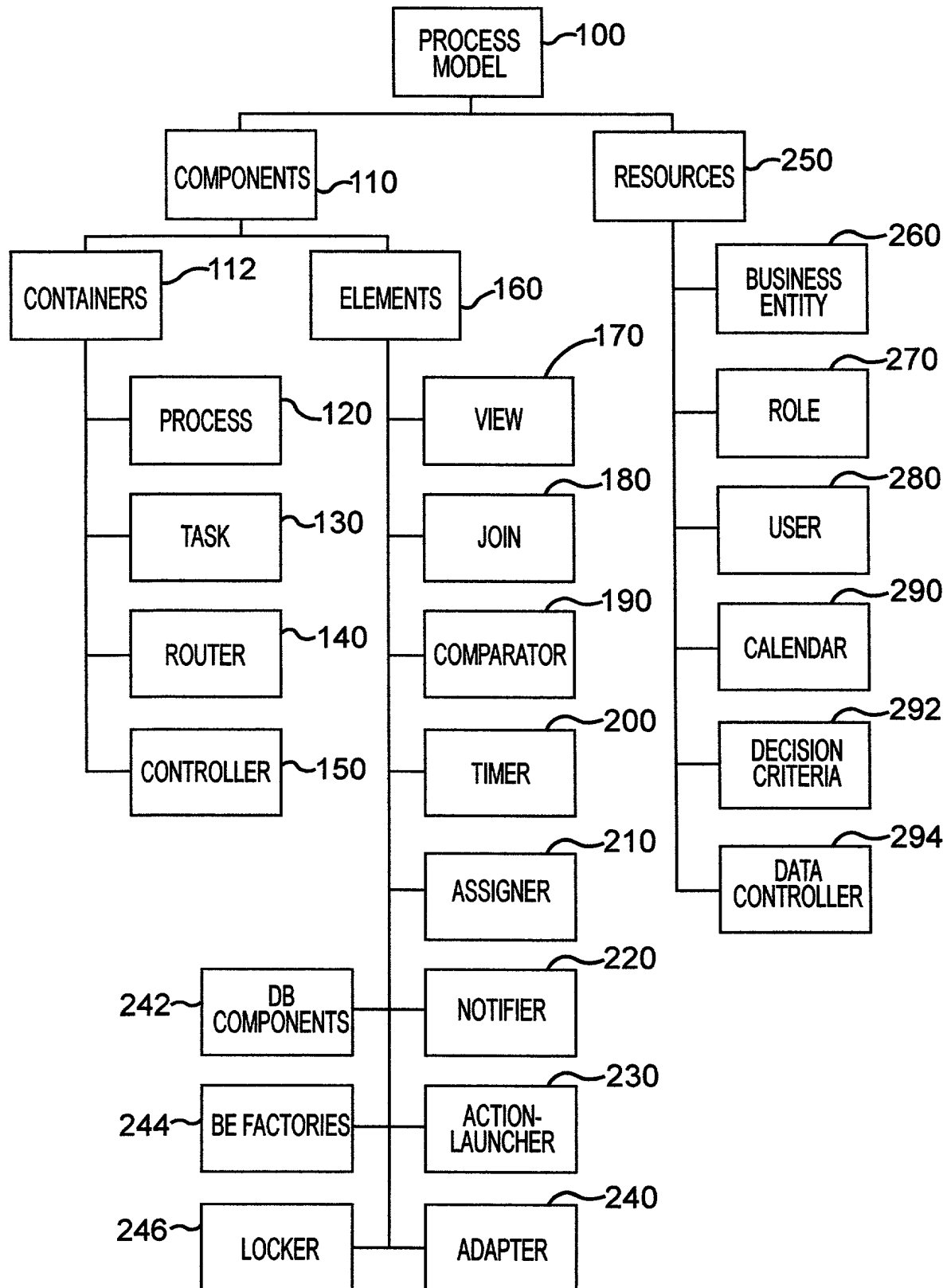


FIG.1

**FIG.2**

**FIG.3**

120	130	140	150
PROCESS	TASK	ROUTER	CONTROLLER
PROCESS *TASK ROUTER CONTROLLER NOTIFIER ACTION-LAUNCHER JOIN TIMER ASSIGNER COMPARATOR DB COMPONENTS LOCKER	*VIEWS CONTROLLER DB COMPONENTS BE FACTORIES	ROUTER COMPARATOR DB COMPONENTS	ROUTER CONTROLLER *ADAPTER NOTIFIER ACTION-LAUNCHER JOIN TIMER ASSIGNER COMPARATOR DB COMPONENTS
ASTERISK INDICATES COMPONENTS THAT CAN EXIST IN ONLY ONE CONTAINER			

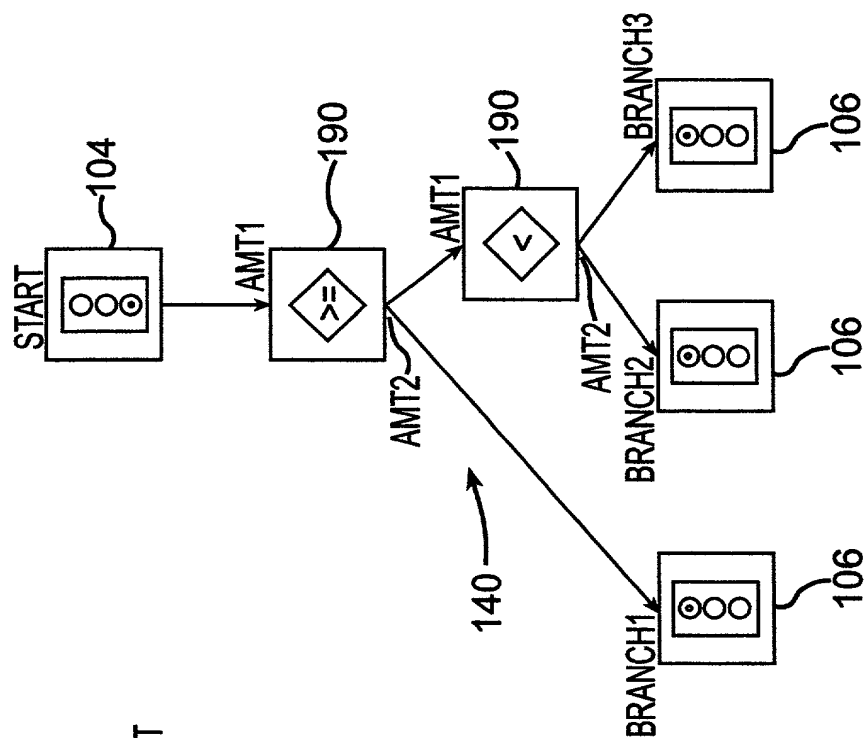
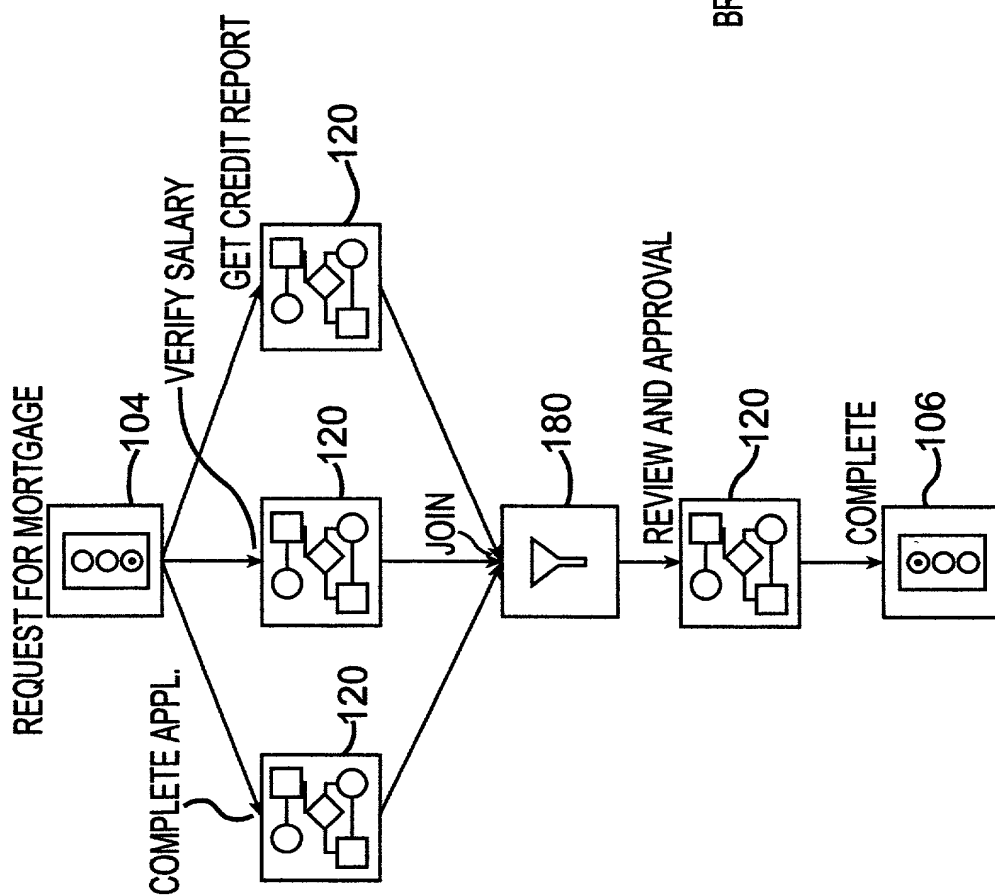
FIG.4

CONTAINERS	112	DEFAULT ACTIONS	DEFAULT RESULTS	PROPERTIES	
				GLOBAL	CONTEXT
PROCESS	120	◦ START	◦ COMPLETE	◦ NAME	◦ LINKS
				◦ CHECK OUT STATUS	
				◦ DESCRIPTION	
TASK	130	◦ START ◦ CANCEL	◦ COMPLETE	◦ NAME	◦ LINKS ◦ ROLES ◦ PRIORITIES
				◦ CHECK OUT STATUS	
				◦ DESCRIPTION	
ROUTER	140	◦ START	◦ BRANCH1 ◦ BRANCH2	◦ NAME	
				◦ CHECK OUT STATUS	
				◦ DESCRIPTION	
CONTROLLER	150	◦ START	◦ COMPLETE	◦ NAME	◦ LINKS
				◦ CHECK OUT STATUS	
				◦ DESCRIPTION	

FIG.5

ELEMENTS ~160	DEFAULT ACTIONS ~104	DETAIL RESULTS ~106	GLOBAL PROPERTIES ~109
VIEWS ~170	◦	◦	◦ NAME
JOIN ~180	◦ BRANCH1 ◦ BRANCH2	◦ COMPLETE	◦ NAME ◦ CHECK OUT STATUS ◦ DESCRIPTION ◦ LINKS
COMPARATOR ~190	◦ INPUT	◦ TRUE ◦ FALSE ◦ FAIL	◦ LINKS ◦ OPERANDS
TIMER ~200	◦ START ◦ CANCEL	◦ COMPLETE	◦ LINKS ◦ CALENDAR ◦ TIMER TYPE ◦ DERIVED TIME ◦ ABSOLUTE TIME
ASSIGNER ~210	◦ INPUT	◦ COMPLETE ◦ FAIL	◦ LINKS ◦ OPERANDS
NOTIFIER ~220	◦ SEND	◦	◦ NAME ◦ ADDRESSEE ◦ PRIORITY ◦ MESSAGE ◦ DELIVERY TYPE ◦ DESCRIPTION
ACTION-LAUNCHER ~230	◦ START	◦	◦ TYPE (PROCESS OR TASK) ◦ NAME INITIATED
ADAPTER ~240	◦	◦	◦ NAME

FIG.6



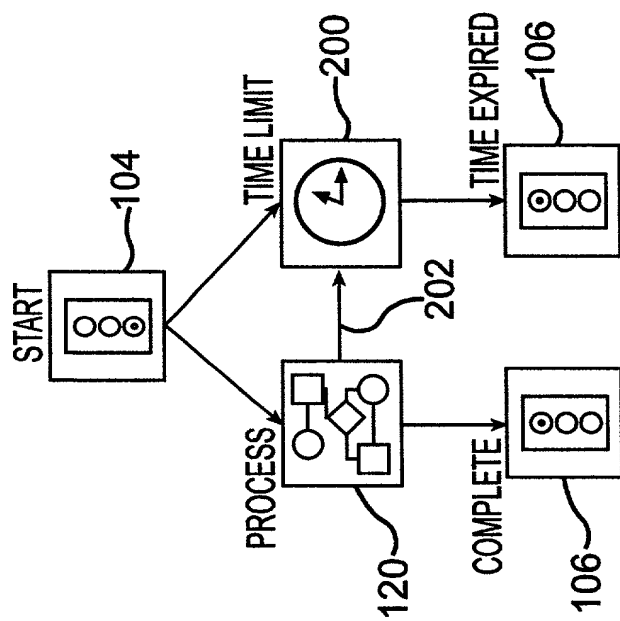


FIG.8

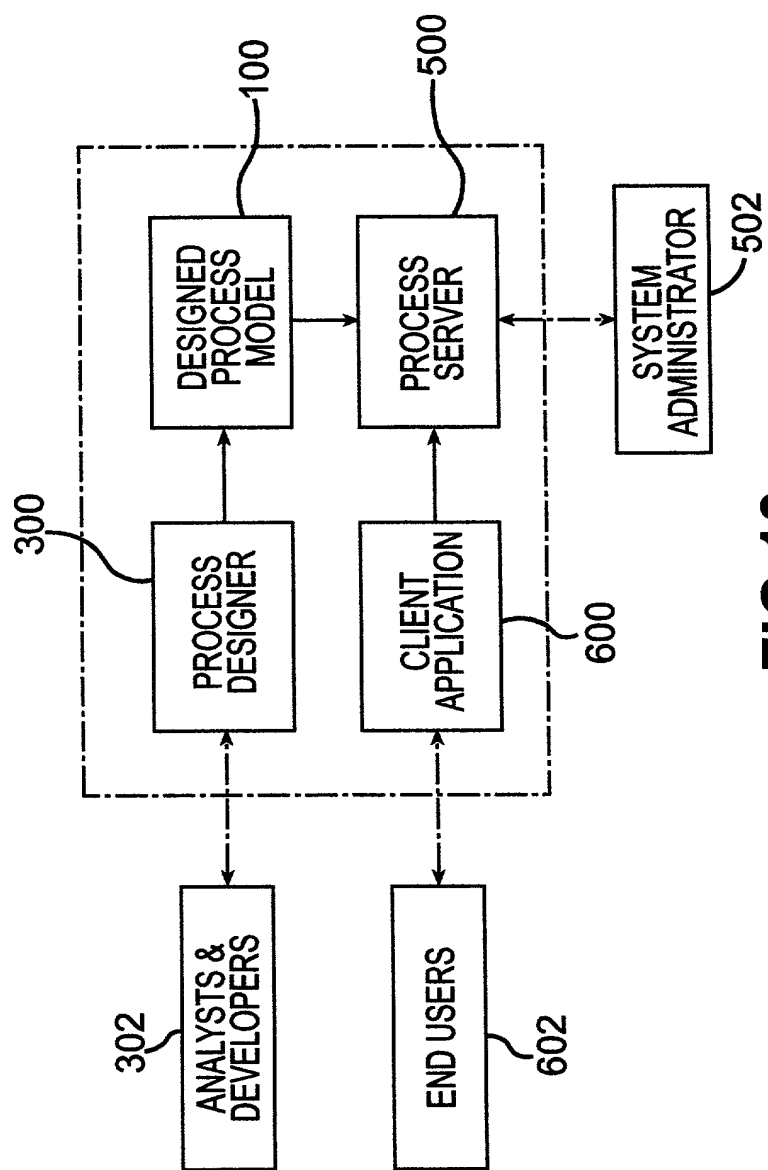


FIG.10

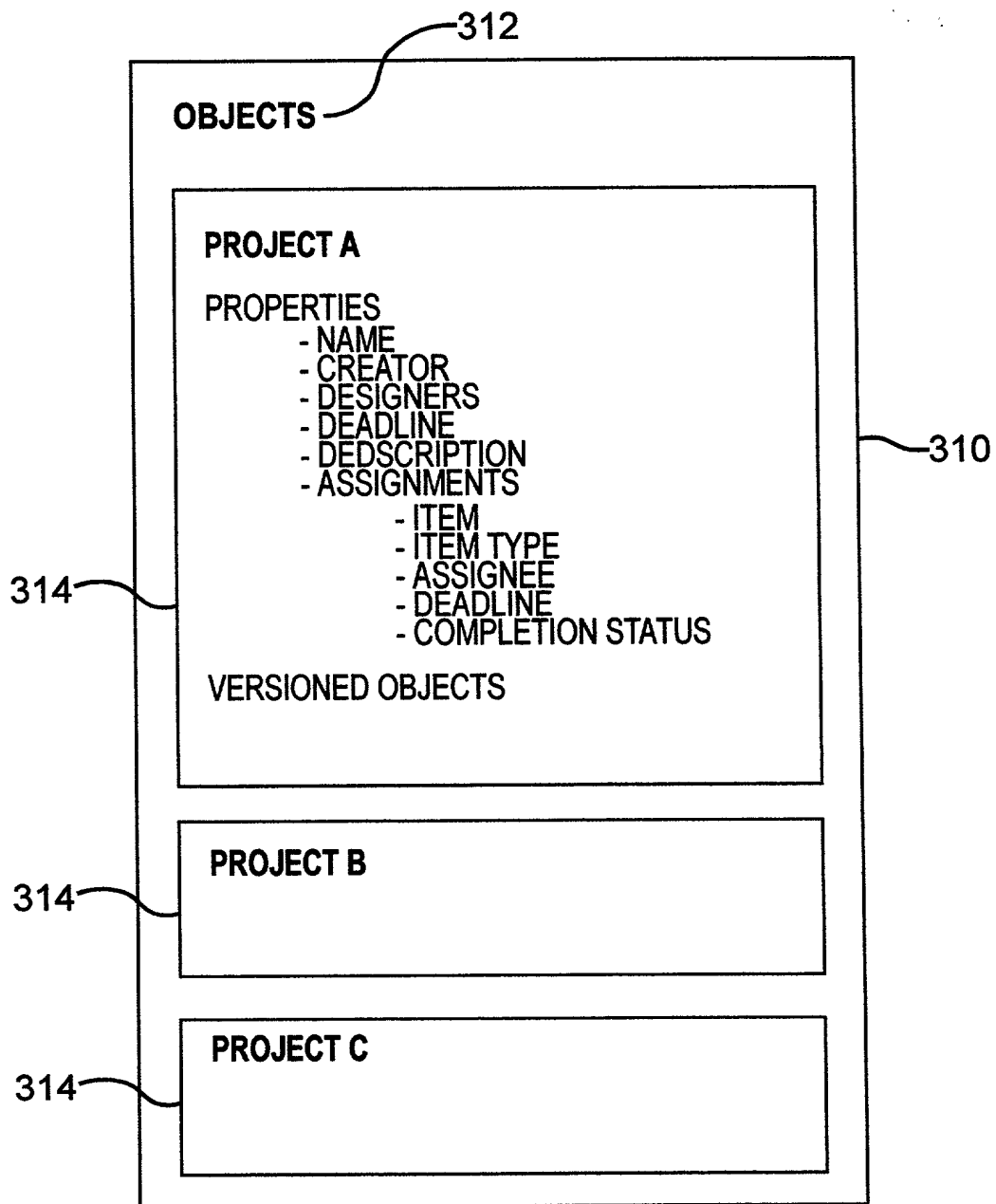


FIG.11

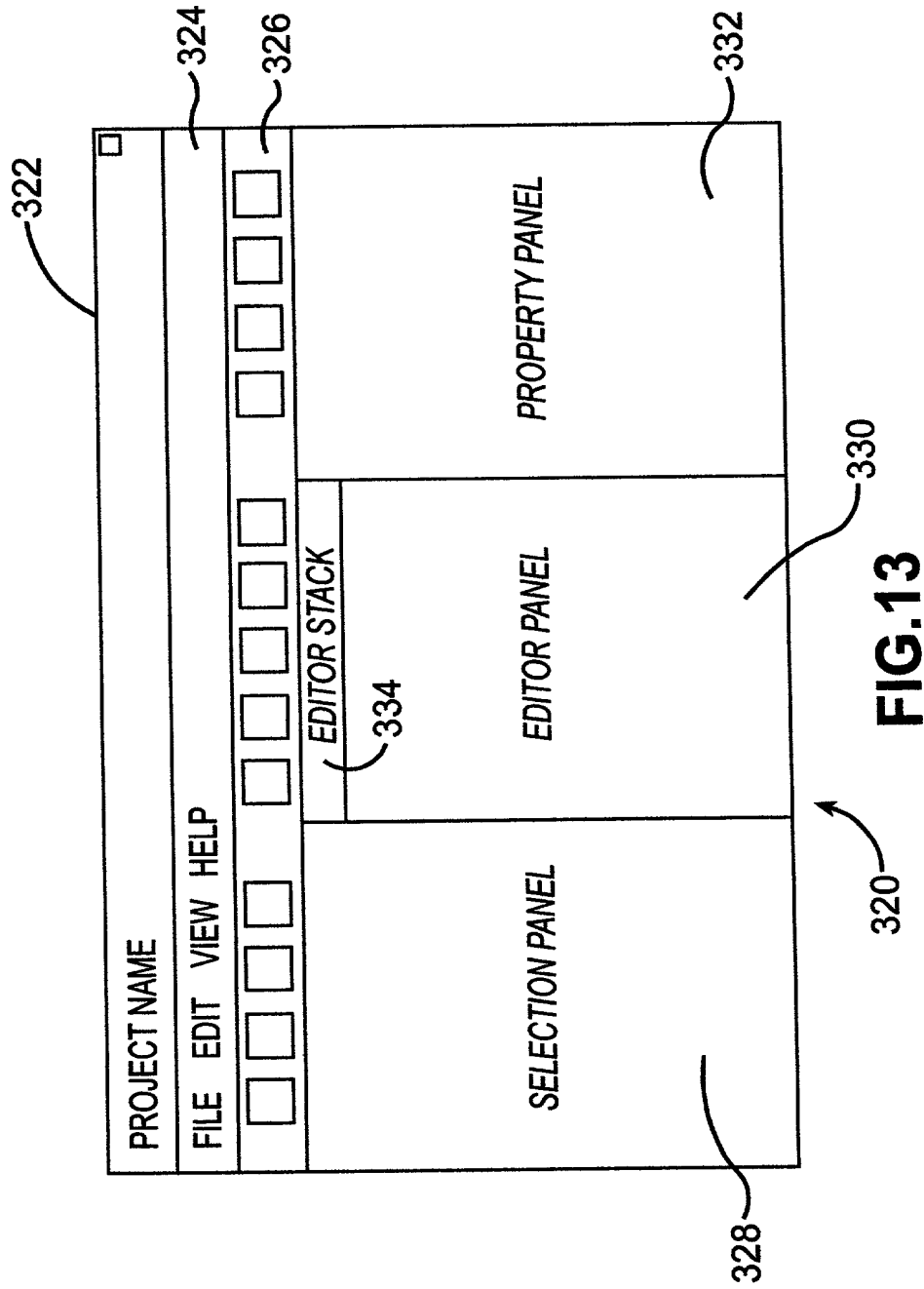
318

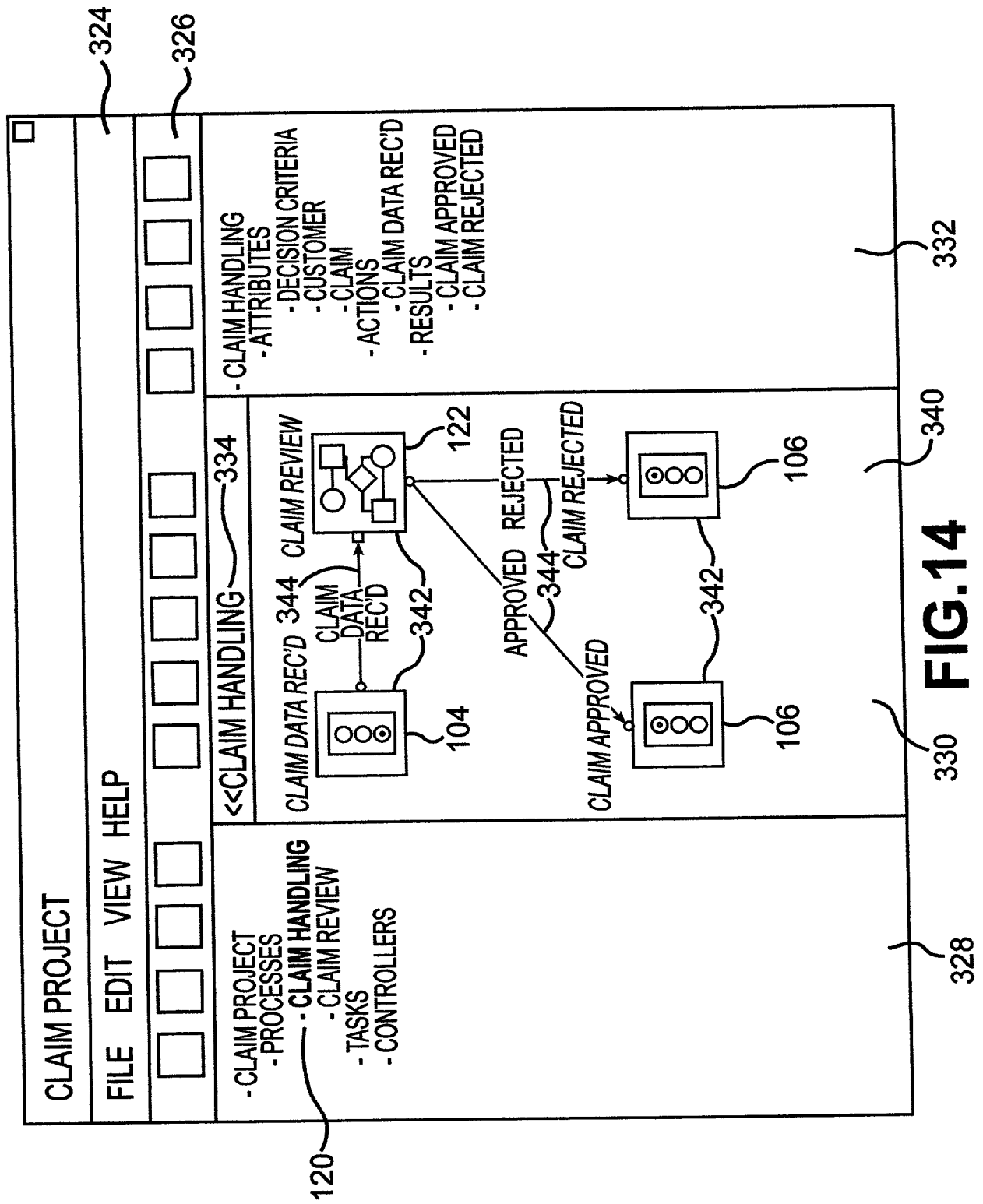
PROJECT MANAGEMENT INTERFACE			
PROJECT NAME: CLAIM PROCESSING		DEADLINE: 6/30/2000	
CREATED BY: B. KING		BASE PROJECT: PROJECT B	
CREATION DATE: 4/30/99		EDIT MODE: OPEN	
ITEM	TYPE	ASSIGNEE	DEADLINE
CLAIM ENTRY	TASK	J. PAGE	5/30/2000
ENTRY PANEL JAVA	PANEL	L. REED	5/15/2000
ENTRY PANEL PALM	PANEL	N. YOUNG	5/30/2000
CLAIM APPROVAL	PROCESS	E. CLAPTON	6/15/2000
CLAIM REVIEW	TASK	E. CLAPTON	6/13/2000
CLAIM REJECT	TASK	OPEN	6/10/2000
CLAIM SUBMIT	ADAPTER	J. HENDRIX	6/15/2000
CLAIM HISTORY	PROCESS	B. KING	6/25/2000
		COMPLETE	NO
			YES
			NO
			NO
			NO
			YES
			NO
			NO

FIG.12

302

312





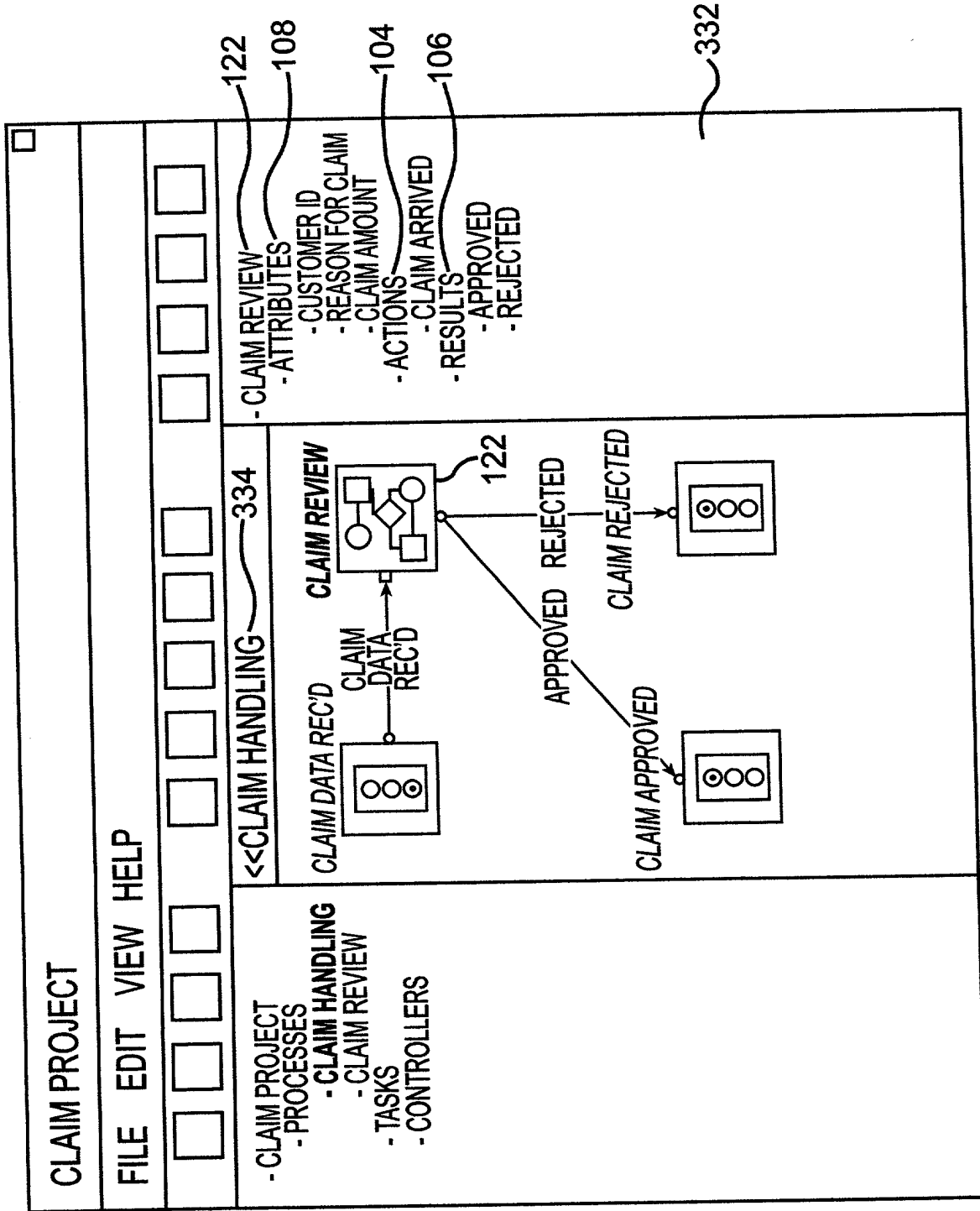
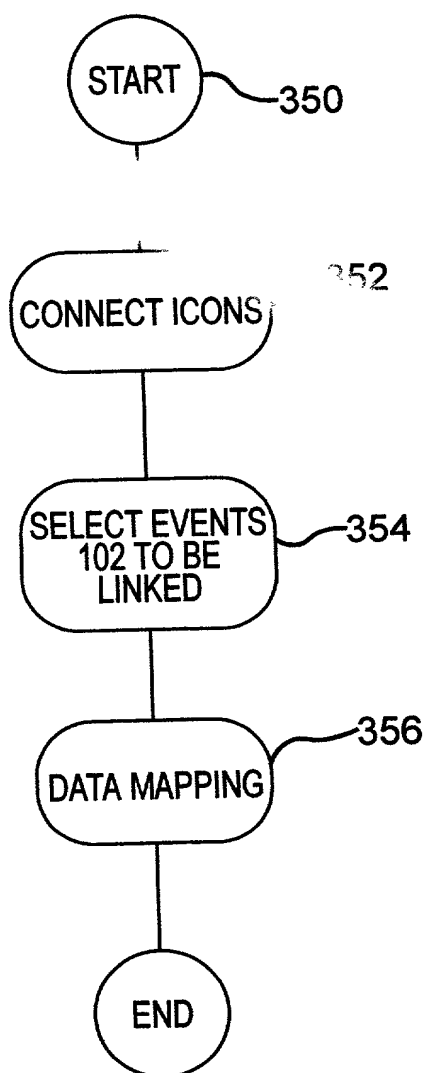


FIG. 15

**FIG.16**

NEW LINK

SOURCE

APPROVED
REJECTED

TARGET

CLAIM APPROVED

OK CANCEL

346

FIG. 17

DATA MAPPING

COMPONENT: CLAIM REVIEW 110

ATTRIBUTE CUSTOMER ID

CONTAINER: CLAIM HANDLING 112

CONTAINER ATTRIBUTES

CLAIM HANDLING
+ DECISION CRITERIA
- CUSTOMER
- NAME
- CUSTOMER ID
+ HOME ADDRESS
+ BUSINESS ADDRESS
- BUSINESS PHONE NUMBER
+ CLAIM

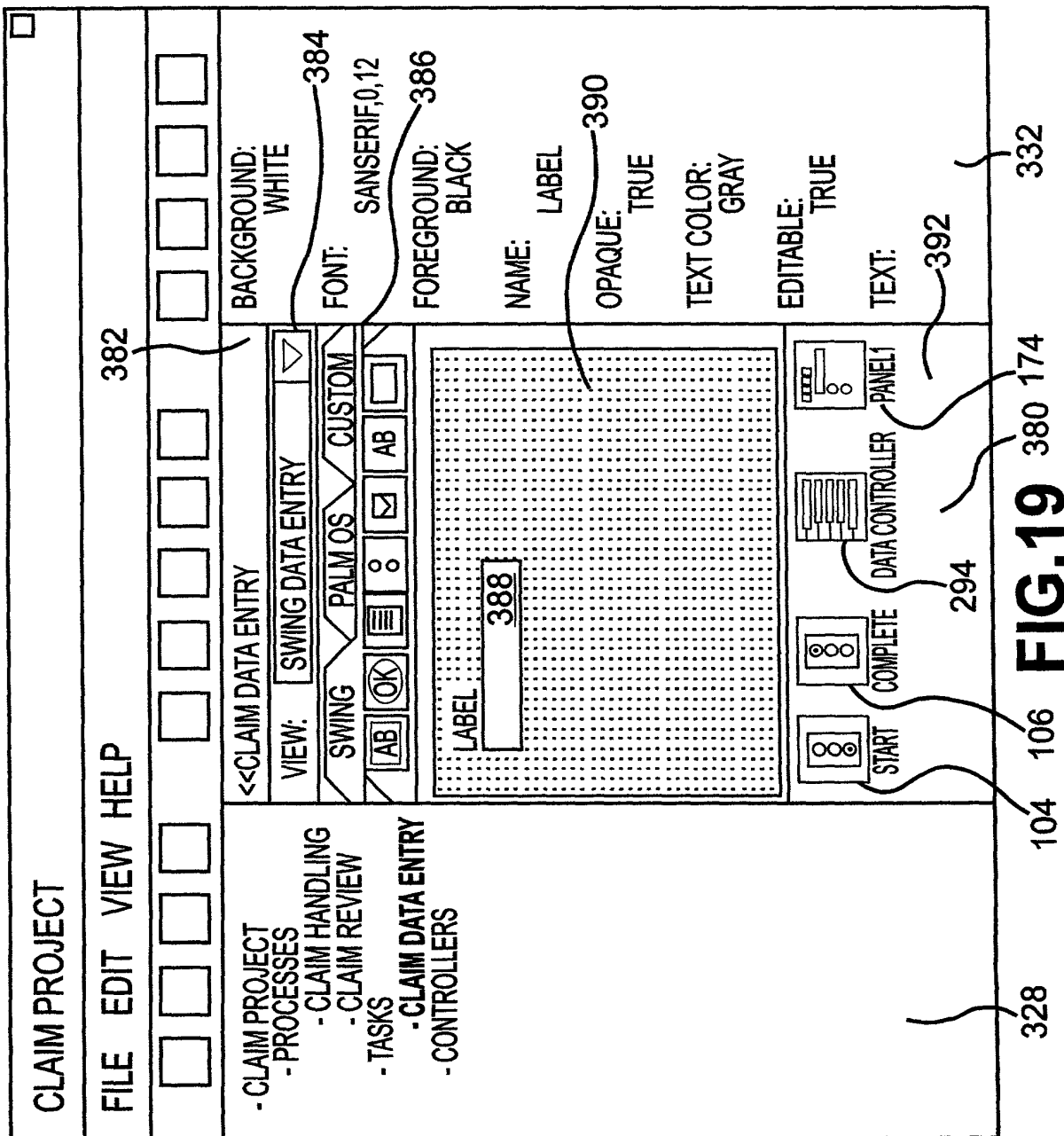
OK CANCEL

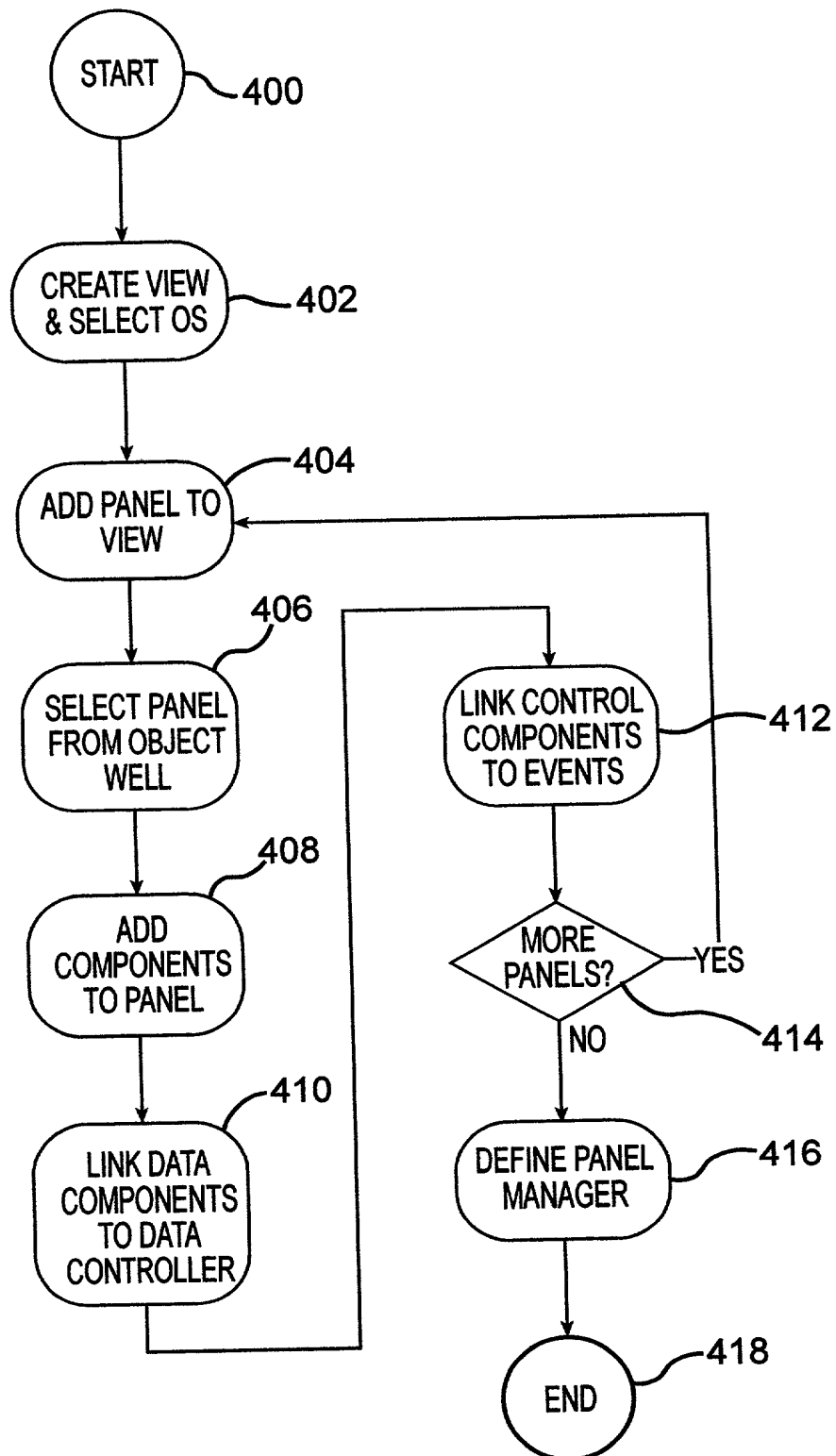
347

348

349

FIG. 18



**FIG.20**

604

CLIENT TASK LIST				<input type="checkbox"/>
TASK	ROLE	PRIORITY	ASSIGN TIME	
CLAIM ENTRY	CLERK	10	5/30/2000	
CLAIM ENTRY	CLERK	10	5/15/2000	
CLAIM ENTRY	CLERK	9	5/30/2000	
CLAIM APPROVAL	LEAD CLERK	7	6/15/2000	
CLAIM REVIEW	REVIEW BOARD	7	6/13/2000	
CLAIM REJECT	LEAD CLERK	5	6/10/2000	
CLAIM SUBMIT	CLERK	5	6/15/2000	
CLAIM HISTORY	CLERK	3	6/25/2000	

FIG.21